

# >> Hello & Welcome...

...to our monthly newsletter for the Fly UK community & our friends.

Thanks for downloading the first edition of the all new Skyways magazine which now acts as our monthly newsletter. The purpose of Skyways is to keep our members and friends in the flight sim community up to date with what's going on at Fly UK!

2009 is set to be a great year for us. In April we'll be celebrating our 5<sup>th</sup> birthday. There are also many new things coming to Fly UK in 2009 including flight logging software, career modes, an improved website, real world events and much more!





### >> Inside February's Issue

Plenty to keep you busy whilst in the cruise!

### Regular Items:

Page 2 - Destination of the Month - Budapest

Page 3 - In-Flight Entertainment Updated

Page 4 - February Online Events

Page 5 - Screenshot Competition

Page 6 & 7 - News & Updates

Page 9 - Staff Profile - George Shepherd

### Featured Items:

Page 9 - Fly UK January Statistics

Page 8 - Focus on FLY2 Low Cost Operations

Page 8 - Derek Butterworth - TA Group Flights

Page 10 - Fly UK... Dreamworld

Page 11 - IVAO UK Feature

#### Issue:

Edition 6 - February 2009

### Fly UK Virtual Airways:

www.flyuk.aero

### **Skyways Editors:**

Chris Sutcliffe & Philip Jones

Skyways is published and created by Chris Sutcliffe for Fly UK Virtual Airways. Thanks to the Fly UK Staff team & IVAO UK for their contributions and to the Fly UK Quality Assurance team for proof reading.

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# >> Explore Budapest February's Destination of the Month

Budapest is the capital city of Hungary. As the largest city of Hungary, it is considered an important hub in Central Europe. In 2008, Budapest had 1,702,297 inhabitants, down from a mid-1980s peak of 2.1 million. The city covers an area of 525 square kilometres (202.7 sq mi) within the city limits. Budapest became a single city occupying both banks of the river Danube with the unification on 17 November 1873, of right-bank (west) Buda and Óbuda (Old Buda) together with Pest on the left (east) bank.

Widely regarded as one of the most beautiful cities in Europe its World Heritage Sites include the banks of the Danube, the Buda Castle Quarter, Andrássy Avenue, and the Millennium Underground Railway, the first on the European continent. In addition, the largest thermal water cave system in the world was discovered under Budapest in 2008. The city attracts over 20 million visitors a year. The headquarters of the European Institute of Innovation and Technology (EIT) will be in Budapest.

### Fly UK Flights to/from Budapest:

FL459A&B - Leeds Bradford - B738

FL553A&B - Geneva -B737

FL817A&B – London Heathrow - B738

FL864A&B - London Heathrow - B738

FL868A&B - London Heathrow - B738

FL748B - Cargo - London Stansted - B75F



Budapest Ferihegy International Airport - IATA: BUD ICAO: LHBP

Budapest Ferihegy International Airport is the international airport serving the Hungarian capital city of Budapest, and the largest of the country's five international airports. It is also the second largest airport in the EU. The airport offers international connections primarily within Europe, but also to Asia, the Middle East, and North America. In 2007, the airport served 8.6 million passengers.

Ferihegy is large enough to accept any kind of aircraft, including the Boeing 747, Antonov An-124 and Antonov An-225 but most of the traffic comprises Airbus and Boeing twinjets, flying to and from European cities, and some long-haul Boeing 767s.

### FS2004 Freeware Scenery:

Budapest -

http://fs1.flightsim.com/kdlr.php?fn=lhbp224.zip

#### FS2004 Payware Scenery:

Aerosoft Mega Airport Budapest X http://www.aerosoft.com

#### **FSX Payware Scenery:**

Aerosoft Mega Airport Budapest X -

http://www.aerosoft.com





# >> In-Flight Entertainment

Something for everyone on board Fly UK in February

Fly UK In-Flight Entertainment can be accessed via the Fly UK In-Flight Services (IFS) kneeboard. Fly UK are one of the only virtual airlines to offer in-flight entertainment.

The featured IFE content on our in-flight services kneeboard has been updated for February, we have also added Fly UK Live Support to the in-flight services kneeboard! From Ghost Town to Family Guy to brand new music videos there is something for everyone this February onboard Fly UK! Load up your in-flight services kneeboard, sit back and relax!

### **TV Streams**

BBC News, Sky News, Scotland Today, Sportal Sports Channel, Moovee View TV, Classic FM TV, e-Music TV, Invincible Music TV.



















### Flying from the UK

### **Featured Movie:**

- Transformers

### **Featured Programs:**

- Family Guy
- 8 Simples Rules

#### **Featured Music Videos:**

- Madness Baggy Trousers
- DJ Sammy Heaven

### **Featured Flight Sim Videos:**

- -747 Frankfurt
- Beautiful Moments!

### Flying to the UK

### **Featured Movie:**

- Ghost Town

### **Featured Programs:**

- Air Crash Investigation
- Pushing Daisies

### **Featured Music Videos:**

- Lady GaGa Just Dance
- N-Dubz Papa Can You Hear Me

### **Featured Flight Sim Videos:**

- 738 Project
- Time to say Goodbye

### **Radio Streams**

- Digitally Imported Vocal Trance
- Digitally Imported Euro Dance
- 997 Music The 80's Channel
- 997 Music Hitz' Channel
- 997 Music The Rock Channel
- 997 Music The Oldies Channel
- BBC Radio1
- Real Radio
- Virgin Radio
- Rock FM Radio
- Hitz Radio (US)
- SkyHigh Radio
- BBC Radio 2 - Kiss 100
- Galaxy Radio



All content has been obtained from legal websites and we fully comply with their policies on use of the content available (mainly 'YouTube' and 'Google')

# >> February Online Events

Important dates for your diary

12th February - VATSIM Event - Geneva to Edinburgh

The second of our low cost trips.

17th February - IVAO Event - Manchester to Innsbruck

The second leg of our dangerous airports season.

#### 21st February - Social Evening on Teamspeak

Gather on Teamspeak for a light hearted evening, have a laugh and a chat from 1930z until late. You will be able to chat to members of staff and ask questions and SkyHigh Radio will be on air providing some music for us to tune in to.

#### 22nd February - De-Rank Day

Rank restrictions removed for the day. Pilots can fly any Fly UK aircraft regardless of their rank. Don't miss this chance to fly aircraft in classes above your current rank.









### >> Weekly TA Group Flights

Every Saturday morning on IVAO at 07.00z

7<sup>th</sup> February – Bucharest, Romania (LROP) to Vienna, Austria (LOWW)

14<sup>th</sup> February – Johannesburg, South Africa (FAJS) to Cape Town, South Africa (FACT)

21st February – Bangkok, Thailand (VTBS) to Phuket, Thailand (VTSP)

28<sup>th</sup> February – Kiev, Ukraine (UKBB) to Warsaw, Poland (EPWA)

# >> Events Reminder





- Any Fly UK pilot can take part in events, regardless of their rank.
- Fly UK pilots are cleared to fly any Fly UK aircraft regardless of their rank.
- Pireps must not be logged via FSPassengers for event flights otherwise they will be deleted.





# **SCREENSHOT** COMPETITION

Congratulations to **UKV1170**– **David Tweddle** for winning January's competition with the screenshot 'Stornoway Dusk'. Great screenshot David well done!



# > FEBRUARY COMPETITION

This Month's theme is:

### **Props**

The final date for entry submission will be 9pm on 23rd February.

Voting will then commence for you to choose your favourite

screenshot.

To enter this month's competition and for rules and more information, please visit our community forums!

The prizes for the screenshot competition are as follows:







The winning Screenshot will also be featured as the promotional image for the following month's competition!

# **SCREENSHOT** HINTS & TIPS



Are you fed up of constantly having to paste your screenshots in paint before you can view them? Well you no longer have to. **SnapShooter 2007** is a fantastic and easy to use program that can capture your screenshots with a single key. Its simple to use interface and user friendliness make it the perfect tool for people who are new to screenshotting or for people who just want a hassle free way to get the shot they want!

Download SnapShooter 2007 -

http://www.flyuk.aero/~flyuk\_staff/Uploads/SnapShooter2007\_v112584.exe



# >> News & Updates

### A summary of the latest news from Fly UK!

### - Flying Club Event

On Sunday 1st February, George Shepherd and Trevor Darley hosted the first flying club event of 2009. It was a VFR training event on the Fly UK FSD server which involved a group of pilots flying from Edinburgh to Glasgow and then another group of members flying in the opposite direction. The event was great fun and was very successful, thanks to all who took part! We have now decided that similar flying club events will be held on the first Sunday of every month, so watch out for details of the next event on Sunday 1st March.

#### - Breathe Lease Return Tour

As many members are aware, since November 2008 Fly UK have had a Boeing 757-300 (G-FLDG) on lease to Breathe Airways to support their winter charter programme. The aircraft has now finished it's duty with Breathe Airways and has been returned to Fly UK. Our Boeing 767-300 (G-FLDJ) which was based at Glasgow to cover the operations of the B757-300 whilst it was on lease to Breathe Airways has now returned to London Gatwick.

Thank you to the following pilots who took part in the 'Breathe Lease Return' tour which was available to fly between 1st and 8th of February. UKV1415 - Tom McHale, UKV1586 - Carl Chamberlain, UKV1970 - Philip Jones, UKV1274 - Colin Gray, UKV1557 - Howard Walker, UKV1624 - William Hall, UKV1468 - Kevin Munro, UKV1343 - Darren Chadwick, UKV1542 - Ben McGarry, UKV1311 - Colin Baxter, UKV1508 - Liam Hazlehurst and UKV1624 - Nigel West.

#### - Server Move

On Wednesday 4th February we began the move to our new server which we are pleased to say was a very smooth process and there were no major problems. We had a few teething problems with the new server running very slow at one point, but everything now appears to be running fine, if not faster than before. You maybe thinking why have we moved server again? Our old server was located in America with an American hosting company who have served us very well for the past year and a half. However with the fluctuating exchange rates it was going to cost us around £60.00 per month for the server. As we are sure you agree, this was too expensive for a non profit organisation like Fly UK. We therefore decided to move to a UK based server with a UK based hosting company which has enabled us to almost half our monthly server cost.

All members please remember the IP to connect to Teamspeak and multiplayer servers has now changed.

### - New Events Structure

After a recent events department meeting, it has been decided to reduce the number of weekly online events. IVAO and VATSIM events will now take place monthly. The TA early morning group flight will remain a weekly event and we are also introducing 2 new events, social evenings and de-rank days.

In addition to the major regular events above , we will continue to organise our own in house events on the Fly UK FSD server from time to time. For example flying club events, heavy weather sessions etc. These will be fitted into the events programme providing there is enough demand from members wanting to take part in such events.

Full information on our February events programme can be found on the events page of our website or page 4 of this document.

### - FS ACARS at Fly UK

This project is still on-going, we are pleased to report that things are progressing well and we hope to enter the final stages of testing soon. The project has been delayed slightly due to some staff been unavailable due to real world commitments (January exam period).



### > Donations - Fly UK 2009 Server Costs

We contacted all members on 5th February regarding server costs for Fly UK in 2009. Since then we have been overwhelmed by your support. In 48 hours we received 65 donations from members totalling £430.00 which will cover our server costs for 2009 and the start of 2010! At time of publication the donations are still coming in and the total has now rolled over to £550.00!

Thank you for your donations and support.

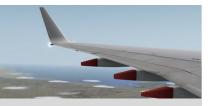
### > Operations Survey

The staff team are currently discussing a number of possible changes to Fly UK operations. We have created an online survey and would greatly appreciate it if you could take a few moments of your time to complete the survey which can be accessed via your crew page



# >> News & Updates (Continued)

A summary of the latest news from Fly UK!



#### > New Canadian Tour

We have also released a new Canadian tour available to Class C First Officers and above. Departing from Toronto Pearson, the tour takes you on an 11000+ mile round trip of Canada visiting some strange and wonderful airports.

### > IVAO World Tour 2009 Added to Fly UK Tours

We have now added the IVAO World Tour 2009 to the Fly UK tours system. The tour is available to Class A First Officers and above.
Remember if you fly the legs online on IVAO, you can also earn your the IVAO tour award. Departing from Santiago, the tour takes you around the world visiting some amazing airports on the way!

### > New Staff Members

We are pleased to announce that UKV1212 - Adam Hillier has returned to the Fly UK staff team as Vice CEO. We are also pleased to welcome another new member to the staff team, UKV1592 - Chris Jones who has joined us as a fleet re-painter. We wish Adam and Chris all the best in their new positions!



### - New - Fly UK Local

We recently announced the addition of a new system to our website - Fly UK Local. The new system allows you to find other Fly UK members in your area. You can find out about real world events/meet ups, send website messages to Fly UK members in your area and view/add listings to the regional directories which contain aviation/flight sim related listings. There is also a sub forum for each region in our community forums where you can discuss what's going on in your area and arrange meet ups.

What if I live outside the UK? If you live outside the UK then we have created a new roster that allows you to view Fly UK members by country.

We are in the process of recruiting a regional representative for each region of the UK, regional reps will be responsible for maintaining the regional directory and adding official regional events and meet ups to the system. If you are interested in becoming the representative for your region, please email chris.sutcliffe[at]flyuk.aero (replace [at] with @).

### - New Fly UK Live Support

You can now contact us quickly and receive an instant reply, no need to wait for an email response. We will help you get the problem sorted there and then! The Fly UK live support system allows members and visitors to instantly chat with a member of the staff team via text. Live support can be accessed by clicking the live support image on the website sidebar (right hand side of our website). We look forward to speaking to you soon!

### - FS2004 & FSX Fleet Update

The majority of our new FS2004 and FSX freeware aircraft are now complete and available to download. FS2004 freeware downloads have been upgraded to the latest version 3 packages and we have released new FSX freeware version 2.0.x packages. There are also a few new payware repaints available with more to follow soon. There are 3 aircraft downloads which we are still working on, these include FS2004/FSX B747-400 and FSX MD11-F.

We hope to have these downloads completed and available for download within the next 2 weeks. We advise all Fly UK pilots to update their freeware aircraft downloads to the latest versions which can be found in the downloads & resources centre.

### - FLY2 B737-700 Delivery Flights

We have now selected 7 Fly UK pilots to fly our brand new 737's from Seattle to their new FLY2 bases. We will be taking delivery of 1 new B737-700 from Boeing each month for the next 7 months. A number of the new aircraft will feature special liveries which include Irish Magic, Hed Kandi and Visit Scotland logojets. Each pilot will post a delivery flight report in the forums after their flight so make sure you watch out for these in the forum!

### - Edinburgh Becomes FLY2's Third UK Base

Edinburgh here we come! FLY2 are pleased to announce a new base in the heart of Scotland. Edinburgh, along with our existing UK bases in Liverpool and Stansted now means we offer regular low cost services from 3 UK bases.

### >> Send us a photo of your FS setup!

In the March edition of Skyways our 'focus on' feature will be about Fly UK members' flight sim setups. Are you building a home cockpit? Turning the spare room or garage into a 737 flight deck? We would love to hear about your home sim pit projects, please send photos and a brief article about your setup to marketing.department[at]flyuk.aero (replace [at] with @)





FLY2 is the low cost brand of Fly UK low cost operations from Liverpool, Stansted, Edinburgh Geneva & Dublin.

In this month's 'focus on' article we speak to head of operations Robert Allen to take a look at what's been going on at FLY2 and what the future holds for this popular division of Fly UK!

website > www.fly2.flyuk.aero

### >> Focus On > FLY2 - Low Cost

Over the four months since the re-launch of FLY2 back in November 2008 a lot of changes and plans have been made. We have since opened a new hub at Dublin Airport and now operate 3 Boeing 737-700s from the Irish capital, one of which is painted in our special Irish logojet livery. We have drawn up plans for further expansion, which include making our next FLY2, hub; Edinburgh. We have ordered 2 more Boeing 737-700s that will be delivered to Edinburgh, which will commence operations to some of Europe's best loved destinations.

Towards the end of summer 2009 FLY2 will operate a total of 19 Boeing 737-700s from our bases at Stansted, Liverpool, Dublin, Geneva and Edinburgh to destinations as far as the stunning islands of the Canaries.

Over the next 7 months we are taking delivery of some brand new B737-700 aircraft. See the delivery schedule below:

January - William Hall delivered G-FLLK to Stansted

February - Carl Chamberlain delivered G-FLLM to Edinburgh

March - Kevin Munro delivering G-FLEP to Liverpool

April - Chris Miley delivering G-FLLN to Liverpool

May - Jeffery Shen delivering G-FLLO to Stansted

June - Matthew Fal delivering G-FLLQ to Edinburgh

July - Scott Durant delivering G-FLLR to Edinburgh

### > UKV1197 - Derek Butterworth

As head of the Training
Academy Derek manages
and supports all the training
instructors as well as looking
after the documents and
materials used in training.
He also runs the weekly TA
staff meetings on a Sunday
morning. He has been a
member of Fly UK since 2005
and was made head of the
Training Academy in 2006.

## >> Weekly TA Group Flights

Head of TA Derek Butterworth gives us his theory on why they are so popular!

The weekly online flights are popular with our pilots, I believe for a few reasons.

It brings together experienced and new pilots to flying online, as all students from the Training Academy that have reached the point of being able to fly online are encouraged to join in and because we are all doing the same flight, the newer pilots can watch, listen and copy the more experienced pilots.

The time of the flight, which is a bit early for some in the UK, does attract Fly UK pilots from other countries in different time zones and this adds to the event when we are chatting on our server during any periods of the flight when we are on UNICOM frequency and able to join together on our Teamspeak sever.

We vary the area in the world we fly each week, most flights take around 1 hr 30 mins or less so we know it works well and can give extra notes in the forum and help to those that need it on the day.

Each Fly UK TA manager that has planned an event has put a lot of effort into every part of the planning, they will have flown it quite a few times so we know it works well and can give extra notes in the forum and help to those that need it on the day.

The completed events information is then sent to the Fly UK events department who produce the events page for the website with add additional information on the departure and arrival areas complete with charts and scenery downloads for members to use.

During the event local knowledge of where we are flying over is passed to pilots if we are on UNICOM, my knowledge of the world outside the UK has improved since we started this series and TA manager Kevin Carter UKV1530 is constantly trying to teach me various foreign pronunciation .



Each month we'll feature a staff profile so you can find out more about the people behind Fly UK.

Pilot ID: UKV1130

Joined Us: June 2004

**Location:** Scotland

Nearest Airport: Edinburgh (EGPH)

Favourite FS Aircraft: Boeing 737

Favourite RW Aircraft: Spitfire

# >> STAFF PROFILE GEORGE SHEPHERD

George Shepherd has been with Fly UK for nearly 5 years and is one of the longest standing staff members on the team. He just happened to be browsing the internet and found this Fly UK thingy, as he put it! Things, however were not all 'plain' or perhaps plane sailing for George, he actually offered his resignation to Fly UK after only two weeks of being here. He looks back on the decision and has stated "boy have things changed since then". Georges personal reasons for the decision he made back then were due to disorganised nature of the VA, but "things have come a long way since then," he says.

George is a member of the Fly UK training academy and was the brains behind the initial introduction of it into Fly UK. He is responsible for teaching the full training course which takes members on a realistic transition from 'zero to hero' and is basically just a virtual PPL. George will teach you about aircraft handling, navigation, radio communication and how to handle emergency situations, a must for people who want to learn a lot and have a laugh at the same time.

George is also heavily involved in the Fly UK Flying Club, and recently came up with the idea to hold monthly VFR events on our FSD server, the first of these was held a number of weeks ago and proved very successful. George is currently planning the next VFR event, so keep your eyes peeled for information on that, these events are a fantastic way to learn about VFR flying, or a perfect excuse for the seasoned flyer to have a little bit of fun!

George is a real world PPL holder and has around 250 hours under his belt, which over the years has eaten £22,500 of his well earned money, but he doesn't regret anything. Georges fascination for aviation and flying started after his wife bought him a trial lesson, after which he was completely hooked. George has since flown in Africa, America and in Denmark, as well as many hours in the UK.

Tally Ho...

UKV1130 - George

### FLY UK STATISTICS: JAN 09

**Total Pireps:** 2268

Total Scheduled: 492 Total Cargo: 108

Total Regional: 495 Total Tour: 943

Total Charter: 26 Total Codehsare: 0

Total Low Cost: 97 Total Ad-Hoc: 3

**Total Hours:** 5781 hrs 49 mins

**Total PAX:** 204605



For the latest in flight sim reviews, news, views and more visit flightsimx.co.uk



# >> Fly UK.... Dream World

A true story by our very own Harry Hill – UKV1213

There we were Cruising along at fl 300 when the Senior Flight Attendant called on the intercom and asked if she could see me. "No Problem, just knock on the door and insert the pass and the 1<sup>st</sup> officer will let you in".

A few moments later she knocked on the door and Dave let her in.

"What seems to be the matter" I asked.

"A couple of the passengers on the right side mentioned that there is white smoke coming out of the back of the right hand engine".

"Oh! I said, we have no indication in the cockpit that anything is wrong at this time. Dave would you go back with Tracy and see what the trouble seems to be" "Ok" said Dave "won't be long".

Dave came back about 5 minutes later and had a guy with him.

"This is Bob Fieldman" said Dave "he is a senior engineer with Boeing and is manager of the Engine Division in Seattle."

In the meantime I had been on the company frequency to our maintenance team and told them what I knew.

After a quick introduction all round Bob said he thought he knew what the problem was.

I asked him to talk to our Maintenance team which he did for about ten minutes.

He then told me what they had decided what could be causing the smoke.

"There are some oil pipes that run along the top of the engine some are all one pipe others are short and interconnected. If a seal is damaged slightly it could cause a small leak and oil would be blown towards the back of the engine. It would be moving quite fast so it wouldn't go into the engine but would mix with the exhaust and heat up but would cool rapidly in the air flow so causing the white smoke".

"Right" I said "I had better let Centre know of our problem but I don't think we have an emergency yet". Bob, Dave and the Fleet Maintenance agreed. However after a short discussion we thought it best to get some height in case things got worse.

I asked centre for fl 360 which was granted and I informed Centre that at fl 360 I would turn off No2 engine until we descended for our approach to Kuwait City.

After that I told the passengers our intentions and the crew reported back that there was no panic or disorder although a few were a bit frightened which is to be expected.

At flight level 360 I turned off No2 and the smoke slowly disappeared allaying most of the passengers fears as the cabin staff assured them we were quite safe on one engine.

I didn't tell them I wanted the height for gliding if we lost No1 as well. No Siree.

I informed Centre that it would be my intention to restart No2 at 8000ft so that we had a 2 engine landing and as soon as I touched down and braking I would shut down No2 again and asked him to ask the tower for an Isolated bay as I intended to evacuate the aircraft using the port side exits with emergency chutes and have the emergency crews meet us.

It was then that Dave saw that the oil gauge for No2 was fluctuating and we then knew for sure it was oil trouble. However it was only a minor movement and Bob said we were not losing too much as the engine was shut down and we should have plenty left and rerun No2 safely.

THEN loud Ringing tones sounded and clacking vibrations were heard.

"\*\*\*k" I said bloody six o clock already. The mobile phone alarm was going off and vibrating on the bedside table.

Happy Flying and safe landings everyone!

Harry told us about his dream during the weekly Training Academy group flight on Saturday 31<sup>st</sup> January 2009.

Harry has been with us at Fly UK for nearly four years and in his time has accumulated 2300 hours of flight time, an amazing achievement. Harry is also a regular at the Flight Sim User Group held at Sherburn Aeroclub in North Yorkshire on the first Saturday of each month. See Fly UK Local for more info!

Have an interesting story that you would like to share with us?

Email it to us at:

marketing.department
[at]flyuk.aero





Bored of flying with AI traffic? Sick of listening to the same robot voice directing you through the sky?

Imagine a place where you could bring people together who share the same passion for flight simulation. Imagine creating friendships with likeminded people from around the globe. Imagine if this service could be provided free of charge. Dreams can come true.

#### **Inside IVAO**

The International Virtual Aviation Organisation (IVAO TM) Network provides a free service to enthusiasts and individuals enjoying and participating in the flight simulation community worldwide. It allows people to fly in an online environment while receiving an Air Traffic Control Service. Imagine flying through the sky with other people like yourself whilst receiving instructions from a real person!

### Community

We take a great deal of pride in that fact that our most important asset is our active and friendly divisional community. Every new member to the division is welcomed with open arms and will be given as much support as they need to start the ball rolling in their virtual career.

Communication with the membership is something which the staff focus on more than anything. Members are free to voice any concerns or opinions that they may have without the threat of being shot down for doing so.





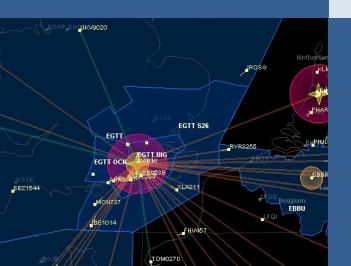


### Software

Here at IVAO, we provide you will all the software you will need to enable you to fly or control. All of this software has been created specifically for use on the network and cannot be found anywhere else!

- **IvAp** Our Virtual Pilot client, features an integrated weather engine and one click access to the multiplayer network!)
- **MTL** Our Multiplayer Traffic Library which installs 1000s of different aircraft types and paint jobs so that you can actually see the other aircraft flying with you!)
- **IvAc** Our Virtual ATC Client, based on real radar systems in use at Eurocontrol)
- **IvAi** Our Virtual interface allowing you to connect IvAc and your flight simulator to the network at the same time to allow you to set up a tower view when controlling!)
- **IvAe** Our very own network tool which shows all members online, both ATC and pilot, at any given time of the day or night)
- **Intercom** Our very easy to use system which enables voice communication between controllers for coordination. This system utilises the Voice over IP program, Skype)

### visit us at www.ivao.co.uk



### > What can we offer you?

- Support as and when you need it.
- Comprehensive Training System.
- Regular online events.
- A weekly Online Night.
- 7 Divisional tours (Including an IFR Tour, VFR Tours, Helicopter tour).
- A comprehensive division website full of resources to make your experience as enjoyable as possible.
- A staff team that values your opinion and listens to what you have to say.